



When it comes to
Planned Maintenance

EXPECT MORE
with Tri-Lift Inc.



Tri-Lift, Inc.
Materials Handling Equipment

www.triliftinc.com

WE ARE PASSIONATE ABOUT OUR SERVICE

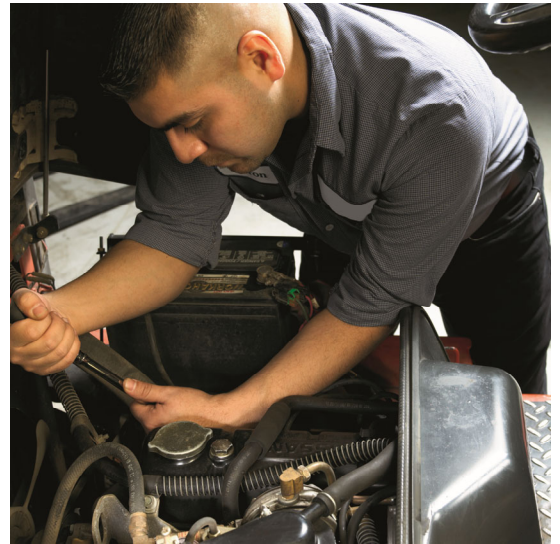
Tri-Lift Inc. has a service strategy that is unique to the material handling industry. Everyone offers equipment, but we offer much more. At Tri-Lift, Inc. we do things a little differently than our competitors. Many lift truck dealers will tell you they provide service, but at Tri-Lift we deliver! We believe exceptional service will yield exceptional customer loyalty so we work everyday to exceed your expectations.

BENEFITS OF PLANNED MAINTENANCE

A proper planned maintenance program can literally save thousands over the life of a forklift. If you factor in the costs of avoidable breakdowns, production interruptions, and employee productivity, it is easy to see why a PM program pays for itself very quickly.

Benefits include:

- Reduce “emergency” downtime
- Increase equipment life
- Increase productivity and uptime
- Increase trade in value



WHY YOU GET MORE WITH TRI-LIFT

Not all pm programs are created equal. We at Tri-Lift recognize that every customer is different, therefore we install flexibility into our service offerings. Each program is customized to meet your environment, safety protocols, and application demands.

We remain your partner in material handling throughout your entire contract. In doing so we are able to quickly change or alter this program as your operation changes over time.

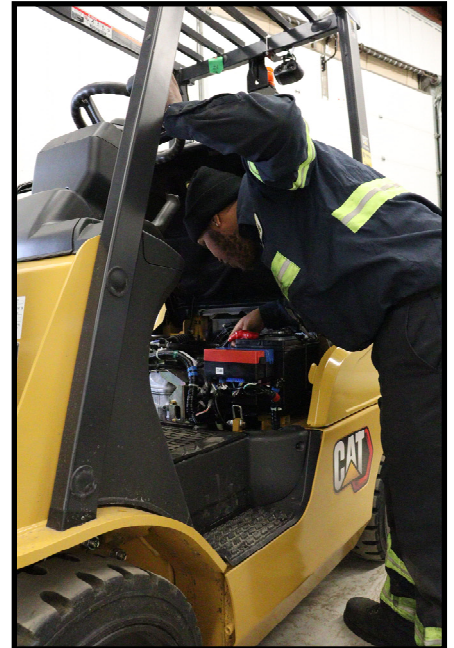
Our goal is always to provide the highest level of service in the industry while helping customers realize the lowest cost of ownership.

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TRI-LIFT INC. PM PROGRAM IS DIFFERENT

1. **75 POINT INSPECTION**—We complete a 75 point inspection every time we service your equipment. This inspection includes safety checks, operational checks, and mechanical inspections.
2. **FLAT RATE NO TRAVEL**— Tri-Lift Inc. offers a fixed labor cost to perform planned maintenance with no additional travel fees. It's all included in your rate. This allows our technicians to perform a thorough inspection of your equipment without burdening you with additional costs.
3. **TRAINED TECHNICIANS**— Each technician must successfully complete over 80 hours of factory certified classroom and diagnostic training per year. This means our technicians are prepared to quickly diagnose your problem regardless of the type of forklift you own. We have seen it all.
4. **WE CALL AHEAD**— When it comes to forklift maintenance timing is everything. Other material handling companies show up unannounced to service your equipment causing disruptions to your operation. We call ahead and coordinate a time that works for you.
5. **FULLY INSURED**
6. **GUARANTEED PARTS**
7. **DISCOUNTED PARTS**— All customers enrolled in Tri-Lifts PM program will receive “FLEET level” discounting. 45% of all maintenance costs are related to parts and Tri-Lift Inc. makes sure you get incredible value.
8. **FULLY STOCKED VANS**—Each Tri-Lift van contains an extensive amount of parts inventory built around our customers needs. By having the part in stock we save you time and money.
9. **COST ANALYSIS**—a FREE annual cost analysis is available to each customer we service.
10. **PERFORMANCE GUARANTEE**—
If you are unhappy with our performance you can cancel with 30-day written notice.



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PM PLAN OPTIONS

FLAT RATE PM

INCLUDES:

- 75 POINT INSPECTION
- LABOR FOR LUBE, OIL, & FILTER
- FREE SCHEDULING
- DISCOUNTED PARTS
- BILLED PER VISIT
- COMPLIMENTARY COST ANALYSIS
- WASTE OIL DISPOSAL

MANAGED PM MAINTENANCE OR MPM

This program provides the same services as the (Flat Rate PM) but gives you the ability to pay monthly for all parts and labor used on PM's. The monthly cost will include all of the services listed above needed in a year to keep your forklift working efficiently. We take the cost of parts and labor for each service and multiply it times the number of services per year, divide that by 12 and come up with your payment. *No Interest*

OPTIONAL ADD ONS

AUTOMATIC MAINTENANCE—This is the ultimate protection for your equipment. Tri-Lift will automatically perform additional services (transmission, differential, hydraulic, cooling) at the required time to comply with factory recommendations that are listed in your operator manual. Best protection for your lift at a heavily discounted rate!

EMISSION TESTING— Keep your employees safe and keep your fuel costs low by testing your emissions output. We use a CO analyzer to test your levels and adjust your forklift to peak conditions.

FLEET MANAGEMENT— Become a fleet track customer giving you access to real time repair history and analytics. We consult with you regularly to help find you ways to save costs on your fleet.

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Contact Us:

www.triliftinc.com

CT, RI, MA & HUDSON VALLEY NY:	(203) 467-1686
LONG ISLAND & NYC	(516) 249-4100
VT, UPSTATE, & CAPITAL REGION NY	(518) 453-0561
SYRACUSE & CENTRAL NY	(315) 701-9100